Tech Tip Tuesday—January 11, 2022
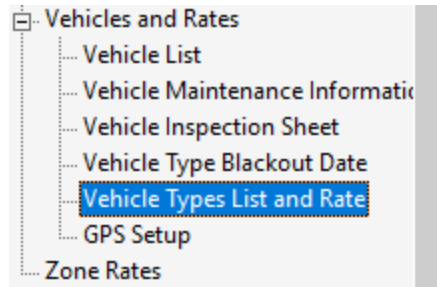
Las Vegas, anyone?

As announced last week, Livery Coach will be exhibiting at the CD/NLA show in Las Vegas at the end of March, and we plan on having a user meeting. Right now this meeting is tentatively scheduled for Sunday afternoon (March 27th) at 4:15pm. We will let you know if this changes, and also will have a survey in a future Tech Tip so we can try to determine how many of you will attend, and if there are some specific topics we need to make sure to cover. But in the mean time, we wanted to get the date and time out there in case it affected your travel arrangements.

How to Raise Hourly Prices

Given the current state of the economy and the great national chauffeur shortage, many of you are taking this opportunity to increase your prices.

Depending on how you have your prices set up in Livery Coach, this can be a fairly easy process.

To increase your hourly prices, simply navigate to Setup->Maintain->Vehicles and Rates ->Vehicle Types List and Rate.

Click on the desired vehicle type, then the Rates button at the bottom of the window.

Vehicle Type	Vehicle Type Order

View

◉ Operational   ◯ Retired   ◯ All

Description	Active Vehicle Count	ID	Zone Rate Pct	Std Gratuity	Min Hour
Armored Limousine	1	35	100	33.00	4
Cancelled	0	31	100	0.00	0
Green	0	32	100	0.00	1
Limo 10	2	28	100	25.00	2
Mercedes 59	2	27	100	20.00	1
Mercedes Sprinter	5	36	100	0.00	4
Motor Coach	3	21	100	20.00	5
Sedan	6	1	100	20.00	3
Sedan EV	3	18	100	10.00	2
Sedan Vintage	3	30	100	25.00	7
Shuttle-Bus 14-18	2	9	100	20.00	2
Shuttle-Bus 18-28	3	20	100	20.00	2
SUV	7	25	100	0.00	1
SUV Hybrid	2	17	100	10.00	9
Van 10	2	24	100	20.00	2
Van 14	1	29	100	20.00	2
Volkswagen	2	33	100	20.00	1

VehicleType Image Path:

Add	Edit	Delete	Rates

Once the window opens, you need merely to select the desired rate type, make your edits, and click on Save. It will not affect any existing trips, but will affect all new bookings, or existing trips where you change the rate type (from flat to hourly, for example).

Vehicle Rates - Sedan

Rate Type	Rate	Min Hours	Fixed Rate	Fixed Hours	Apply Rate To	Gratuity	Dwell Min	Block Min
Bachelor/ette	$105.00	6.00	$630.00	6.00	Yes	25	-1	-1
FUNERAL	$80.00	3.00	$240.00	3.00	Yes	0	-1	-1
PROM	$100.00	6.00	$0.00	0.00	Yes	25	-1	-1
STANDARD	$75.00	3.00	$0.00	0.00	Yes	-1	-1	-1
WEDDING	$105.00	6.00	$630.00	6.00	Yes	25	-1	-1

Rate Type: STANDARD   ☑ Apply this Rate if Reservation Occasion is same as Rate Type

Hourly Rate: 85.00   Fixed Rate: $0.00   Gratuity: -1   (-1 is default. Does not apply to zone trips.)

Min Hours: 3.00   Fixed Hours: 0.00

Save   New   Delete   Close

Note that while you are here, you also have the opportunity to edit, delete, or add other pricing packages (proms, weddings, road shows, or whatever other types of rates you might have).

If you have Hourly Rates that are stored in other places (such as Rate Groups or Rate Agreements), you will need to go change those hourly rates separately.

Normally Groundspan and Deem rates should pull from your standard rates—if you still use the obsolete method of uploading rates to Deem, then you would need to change them there as well (but please schedule a call with our support team to discuss how you shouldn't need to do that).

Next week's Tech Tip will review how to change your zone (transfer) rates.